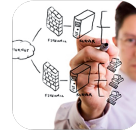




Ofisgate[™] *CHANGING THE CLIMATE*

Network Managed Service

Let's the expert do it for you



Nowadays, most organizations struggle to gain a better IT infrastructure since it's become more and more complex. In order to solve this issue, it's vital for organization to seek the best and cost-effective solutions for managing their network effectively & efficiently. Network managed services is the best option for organization to achieve significant revenue benefits, increase flexibility & agility, and access to IT skills that a organization might not have in-house.

Our Total Network Managed Service

Ofisgate solutions is offering customer a Total Network Managed Service which includes of

- Planning, Design and consultancy of the existing infra/new network (WAN/LAN) infra based on customer requirement.
- Supply, configure, deploy, test and commission network related equipment and software.
- Supply and commission network and internet connectivity.
- Monitor, operate and manage overall customer network through our Network Operation System (NOC) and Helpdesk for fault escalation and rectification.

Our Network Monitoring, Management and Control Centre (NMCC) which located at Ofisgate Headquarter in Kuala Lumpur ensuring a cost effective solutions in managing and controlling complex network which may turn to be a burden to organization who manage it themselves.

Designed to keep you in control, NMCC will be monitoring your network in a matter of hours, delivering to you a wealth of Network Intelligence and peace of mind. Delivering Network Intelligence through your browser, the NMCC enables you to maintain a perfect picture of what is happening on CUSTOMER network at component level, through active and passive monitoring.

The NMCC enables you to isolate network faults before they become critical, identify symptoms of performance degradation and notify responsible contact groups with warning notifications via SMS text messaging, Pager Activation and e-mail.

Avoid downtime and maintain the quality of your customer service today by discovering for yourself the benefits of the NMCC proactive monitoring service.

Ofisgate NMCC Key Features

- ✦ **Multi Communication Channels**
Clients can communicate and transact without any limitation through standard voice calls & etc.
- ✦ **Accurate and Fact Information**
Our NMCC provides a platform for information dissemination with some degree of consistency and accuracy of the content. Clients can gain information on our services at any time of the day regardless the location.
- ✦ **End-Users in Mind**
By using a common platforms standards that are familiar to the end-users can ensure ease & comfort to get used of it.
- ✦ **Internet Platform**
The communication, transaction, supervision, maintenance are made easy with the standard internet-based platform.
- ✦ **Ease of integration**
Our NMCC is modular enough to integrate with any system, applications or database.
- ✦ **Built in for Future**
The operational model of the NMCC can be easily modified to accommodate any new requirements of the business.

Benefits

- ✓ 24x7 dedicated monitoring system
- ✓ Reduce staffing and training costs by eliminating the need to recruit, hire and train in-house IT personnel
- ✓ Free up your internal resources and let them focus on your core business priorities
- ✓ Minimize risk and improves operational efficiencies of infrastructure operations
- ✓ Higher levels of security and reliability within the IT environment
- ✓ Reduce downtime and better customer service